



REMOTE SUPPORT KEEPS PRODUCTION RUNNING

When a critical sieve repair became necessary in 2020, travel restrictions made on-site service impossible. Thanks to Ferrum's Remote Service, Nitrex was guided expertly through the full process and able to resume production in a very short time.



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In July 2020, our Ferrum centrifuge required urgent repair, but Covid-19 travel restrictions prevented a technician visit. Ferrum supported us remotely – from configuration to restart – with outstanding guidance and a highly functional support platform. The machine was back in operation quickly and met all performance criteria. We fully recommend Ferrum's Remote Service for fast, efficient assistance.

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